

Getting Started



1 Plug in Adapter

Connect the power cord to the 12V power jack on the back of the unit and plug the AC power adapter into a wall outlet not controlled by a light switch. Please refer to page 2 for further instructions.



Then, connect the power cord to the 12V power jack on the back of the unit and plug the AC power adapter into an electrical outlet not controlled by a light switch.

2 Complete The Forms

Complete the forms included and mail back to the address on the right.

We need these forms in order to properly respond to your emergencies.

MedGuard Alert, Inc. 1125 Middle Street Middletown CT, 06457

Alert Button Features

needed!

ALARM Button: For triggering an emergency

Your alert button is already

activated, so no action is

LED Indicator: Lights red when alarm is successfully transmitted to PERS

How To Test and Use Your Medical Alert System:

- Press your button once (please use your personal help button and not button located on the base unit)
- There will be a beep and a message stating "Emergency call was pressed".
 Then you will hear "Emergency call in progress". Finally, the last message will be "Please wait we are now connecting you to an operator."
- 3. In approximately 30 to 60 seconds an operator will come on and say "You have reached the central station. Are you okay?"
- 4. Simply tell them you are testing or tell them what you need if there is an emergency.

If the operator does not hear a response from you, they will immediately call the home phone or which ever number was provided for contact. If still no response, they will dispatch EMS and call responders that are on the completed forms.

Remember, this is a cellular device and is subject to the same issues with radio reception as a standard cell phone. Make sure it is not installed next to a large metal object, like kitchen appliances or near radio emitting devices like computers, Wi-Fi routers, cell phones, or cordless phones.

Please remember to test your system once a month. (You do not need to call us when doing so.)