Getting Started

MXD IN-HOME MEDICAL SYSTEM

Help Button For triggering an emergency call to the Response Center Center.

Speaker Transmits two-way voice connection with certified EMT's at the Response Center.

Microphone Powerful enough to transmit your voice from across the room to the Response Center.

HELP

Instructions:

① Plug in Adapter

Plug the AC power adapter into an electrical outlet that is **not controlled by a light switch.** Then adapter is already connected to the MXD unit.

② Plug in Phone Line:

Plug the larger end of the gray phone cord into the back of the unit marked "wall". The smaller end plugs into your wall jack. (If your telephone cord is already plugged into the wall jack, remove it first)

Plug phone cord that was removed from wall jack (Step 2) into back of the unit marked "PHONE".

Key controls and indicators are identified here Your console and transmitter are already programmed and ready to use. A battery inside the console provides up to five days of back-up power.

③ Test The System

Test the system by pressing the gray button on the transmitter. (Please refer to our "**How to test and use your medical alert system**" below.)

LED Indicator
Lights green when alarm is successfully transmitted to PERS

Alarm Button
For triggering an emergency call to the Response Center-console.

④ Complete The Forms

Complete the forms included and mail back to the address on the right.

We need these forms in order to properly respond to your emergencies.

**MedGuard Alert, Inc.
1125 Middle Street
Middletown CT, 06457**

How To Test and Use Your Medical Alert System:

1. Press your pendant or wristband button once (please use your personal help button, not the button located on the base unit).

2. There will be a series of beeps, you may hear a dialing sound, and lastly the unit will go silent.

3. In approximately 60 seconds an operator will come on and say "**You have reached the Central Station. Are you ok**?"

4. Simply tell them you are testing or tell them what you need if there is an emergency.

Status Light Signals A single STATUS light is located on the left lower edge of the large HELP button on the base unit, next to the "STATUS" printed on the button. The STATUS light is programmed to display the following light signals when in normal operating mode:

- **Steady Green**: The unit is properly plugged in to AC power and a telephone line, and is ready to call the monitoring center.
- **Steady Red**: The unit has been activated by an alarm signal and is trying to call the response center.
- **Short Green Flash at periodic intervals**: AC power is not available and the unit is being powered from its internal battery.
- **Short Red Flash at periodic intervals**: The unit is not connected to an operating telephone line.
- **Short Orange Flash at periodic intervals**: The unit is being powered by its internal backup battery, AND the unit is not connected to an operating telephone line.

HELP

Status Light Location